



Welcome Note

BARiSMA would like to welcome you to its first issue of its Newsletter. It is of great importance to share our vision with the business community and Batswana. Our newsletter is designed to share our internal news and business community that of our interest to our valuable clients.

In the current times,

business are investing on building solid relationship. To allow a good flow of services,



that is why companies invest in customer care managers to maintain excellent services.

Different tools are be-

ing used to reach valuable customers, of recent the website is the number one source, its global and it can never outdo the face to face interaction which give the customer first hand expression of the company its dealing with.

BARiSMA has it all as we continue to be in touch with our customer all the time.

From Us To You Gontle Modibedi

Every company need its Staff to deliver, We pride ourselves in knowing We have helped our client to their satisfaction in most cases.

The launch of SmartPay Plus, a new version with new features. This edition we shall be focusing on our valuable

customers get to hear their experiences with BARiSMA, and hear how they are benefit from training we offer.

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Upcoming Events

- Coming Soon; SmartPay Plus.

Tax Year End Training

In the month of June BARiSMA staff were busy preparing for the July Tax Year End Procedure. The main reason for this refresher training was to prepare the SmartPay users to perform necessary tax year end procedures on their payroll system. Therefore the training involved a lot of printing in the end. The training involved 26 local authorities that included

both Councils and land boards. The participants varied, some were regular users of SmartPay who have been using it for the past 3 years, others were very new to the system but found it easy to understand, others were supervisors who have come to learn what the payroll is all about.

Like all the training challenges are always met but thanks to our capable staff that went all the way to ensure smooth sailing. According to participants the useful part of the training was running the Tax Year End, exporting information ITW10's to excel and how to read the information about Tax. Some participants found printing of the ITW8 was a tiresome activity. Overall it was effective and relevant according to majority of participants.

What Do You Think

Hanging Printer Concept Our current complaint with our printer is that it takes up too much space around the office, both in the horizontal and the vertical, that we need one individual shelf just to accommodate the thing. Designed by Jin Hee Kim, Hyung Il Kim & Woo Seok Park, this new concept of hanging printer sure can save your desk space. The bulk of its components are actually underneath the desk. Yes, it's a standard printer, you might want to try it.



User's Experience

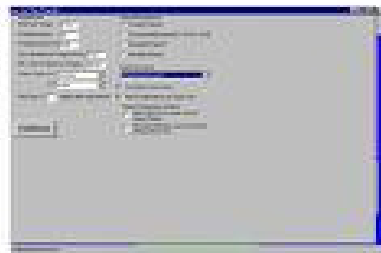
Our customized payroll system, SmartPay 3 has been well received by our local authorities.

The experience of one particular client has been tremendous. Chipso Basimolodi is the account officer at Central District Council, he began using SmartPay 3 as a first time user three years ago, he had never used any payroll system before, and his experience has been smooth sailing.

As a first time user he felt the features of SmartPay are useful. “ all the features are useful if we were able to print Annual return of withholding taxes(ITW10) it will be useful” he said. When asked about the support system he is getting from the company he said it is excellent.

In Malete Landboard, Ms Olebogeng is new to her department and to her SmartPay features have helped reduce the workload and she feels so far its easy to understand.

“ I have been using SmartPay payroll for 3 years and have not encountered and difficult problems, and its easy to understand’ Ms Seeletso said.



Did You Know:

- 1.The URL: <http://akebono.stanford.edu/> used to be the original home of Yahoo!
2. In 1993, Boeing was the first to discover the Y2K problem.
3. Lee Stein invented the first online electronic bank in 1994 entitled, “First Virtual Holdings”.
- 4.The first Internet Service Provider (ISP) was CompuServe which is now under control of AOL



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BARiSMA is a citizen owned company with the mission of delivering on efficient and cost effective solutions and ensure that required performance levels are achieved and exceeded through quality services and support. Our main Services include; **Custom Software Solutions**- we develop software solutions according to the clients' needs.

Contract Services- outsourced services to clientele on contract basis.

Project Management- manage IT projects.

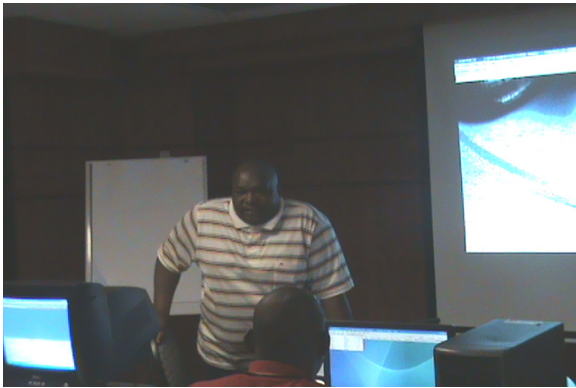
Disaster Recovery Solutions- recovering of lost data

Coming Soon !!!!!

The world of technology keep on upgrading, therefore SmartPay is soaring high the skies with the upcoming new product from our company.

Watch the space for the product, that guarantees more user friendly utilization and easy workload

Who Was There?



Mr Isa delivering presentation, during the Refreshers course.



R-L: P Sekokwane, K Phele, O Masi-lonyane from Serowe/Palapye D.C listening attentively.



L-R: O Radipaga, T Tlhotsapele from Charles Hill D.C taking notes.



Mrs Ruth Moloi (Ngwaketse Landboard) making a comment.



F-B Row: K. Janjo A. Kombani practicing what is being taught.



Group Photo